# The Village School SMS - Terms and Conditions

#### Effective Date 11/17/2025

By opting in to receive SMS messages from The Village School, you agree to these Terms and Conditions (Terms).

### **SMS Messaging Service**

By providing my phone number, I consent to receive SMS text messages from The Village School for appointment reminders, outreach messages, and general two-way communication for school purposes. Message and Data Rates may apply.

## **Message Frequency**

You will get more than one message from us if you opt into unless you opt-out, and while messaging frequency varies, you will likely receive at least one message per week for the Village Voice and other events-related or emergency messages. The Village School reserves the right to alter the frequency of messages at any time to increase or decrease the total number of messages. The Village School and carriers are not liable for delays or undelivered messages.

#### **Message and Data Rates**

Message and data rates may apply based on your mobile carrier's terms.

### **Privacy Policy**

Your information will be handled in accordance with our Privacy Policy eugenevillageschool.org/sms.

#### Cancellation/Opt-Out Instructions

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

### **Help/Customer Support**

Text the word HELP for support. You may also contact us directly at <a href="mailto:office@eugenevillageschool.org">office@eugenevillageschool.org</a> or 541 345-7285.

### Liability

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.